



Public Service Commission of S.C.
Attn: Docketing Department
Post Office Drawer 11649
Columbia S.C. 29211

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COMMISSION

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Re: Docket # 2004-357-WS

Gentlemen:

Having been a Carolina Water customer since 1977, I am not surprised by their attempt to fleece their customers. I lived through the bad smell and taste of the water from the wells. Since they started purchasing from West Columbia, the water quality has been much better. Carolina Water promised a rebate when they shut down the wells. We are still looking for it. I really do not have a big problem with the proposed increase in water pricing. I have a HUGE PROBLEM with the proposed 40% increase in monthly sewer cost. It is ludicrous for Carolina Water to even propose this. Of course in the news article in the State Newspaper the company spokesman said they have made upgrades to the sewer system, and expect us to pay for it. I don't see a \$10.00 a month difference in the way my commodes flush. I see these upgrades as a cost of doing business. Please deny this outrageous attempt to rob their customers by Carolina Water Service.

Sincerely Yours:

Kimble W. Jones III
317 Cedar Vale Dr.
Lexington S.C. 29073